

Counterfeit Policy

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External Visual Inspection ✓
Printing Permanency ✓
Microscopy/Digital/Photographic Barcode Reading ✓
Physical Dimensional Verification ✓
Electrical Testing/Sentry Identification ✓

X-Ray and X-Ray Fluorescence Testing ✓
Destructive Analysis ✓
Thermal Cycle Testing ✓
Burn In ✓
Fine and Gross Leak ✓

Counterfeit Policy at Eclectic Components Ltd

Where possible all goods shall be bought from known and reputable sources in Europe and North America, preferably manufacturers or their authorised or franchised distributors.

Alternatively, the goods shall be sourced from stock holding, non-franchised distributors, on a list of approved suppliers, who have an acceptable history of fulfilling requirements. Each of these suppliers will be asked to warrant their product for a minimum of thirty days and to provide Certificates of Conformance or Compliance where appropriate. All suppliers shall be monitored for quality issues. A database will be maintained indicating the reason for the raising of a quality report. The performance of suppliers will be reflected in the grading given to each one and the results of the grading will be made available to all staff involved in the purchasing of components. Potential new suppliers have a separate procedure to complete before being accepted.

A list of suppliers who have repeatedly failed to show due diligence in their sourcing of goods supplied or who have failed to react responsibly when advised of issues will be published internally with substantiating reasons listed on the database of suppliers.

In cases of suspected fraudulent or counterfeit parts found at goods in, the parts shall be deviated immediately and the supplier informed together with our reasons and such evidence as is available. If the issue cannot be resolved in a short space of time, or it may result in a delay in shipping, the customer will be informed. Quality Procedures allow for advising the customer of any concerns and for forwarding the parts, pictures or any other evidence, for their opinion.

The Sentry Counterfeit IC Detector allows for a known good sample to be compared against those received to meet the order. It also allows for readings to be compared with a stored record from a good sample. These records can be emailed between users. So, in effect, component manufacturers whose parts are, or may be, affected by counterfeiting can compile an accessible database of these files for reference by responsible distributors. Without a known good sample the Sentry can be used to look for variances in the components supplied and unconnected pins. Eclectic Components Ltd. will make full use of these facilities and promote it's use throughout distribution and manufacturing.

If, after all possible efforts to determine the authenticity of the parts concerned, the results are not conclusive, the parts may be forwarded to a test facility or returned to the manufacturers for examination.

Suppliers are obliged to offer every assistance to the authorities or the component manufacturer's appointed representative in the event of counterfeit product being discovered. They may also be asked to prove due diligence.

